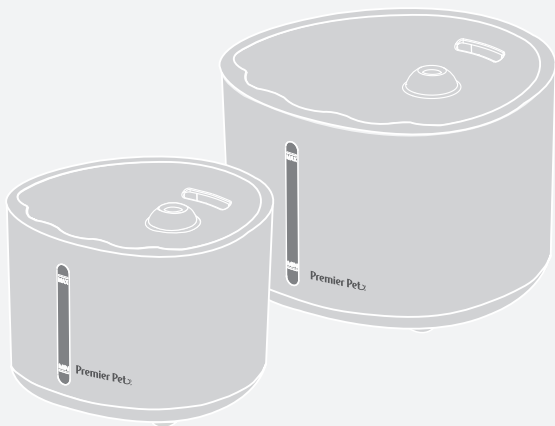


# Premier Pet<sup>®</sup>

## 54 oz. & 110 oz. Pet Fountains

GW00-18131 & GW00-18132 | Product Manual



Have questions about your Pet Fountain or  
need training tips for your pet?

**Our Customer Care representatives are here to help you.**

Call our USA-based Customer Care Center at

**+1 (866) 381-2785 USA & Canada**

Mon-Fri 8am-7pm EST | Live chat at **[premierpet.com](https://premierpet.com)** Mon-Sat 9am-9pm EST

Hereinafter Radio Systems Corporation and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as “We” or “Us”.

# IMPORTANT SAFETY INSTRUCTIONS

Explanation of Attention Words and Symbols used in this Product Manual



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

## **WARNING**

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

## **NOTICE**

NOTICE is used to address practices not related to personal injury.

## **! WARNING**

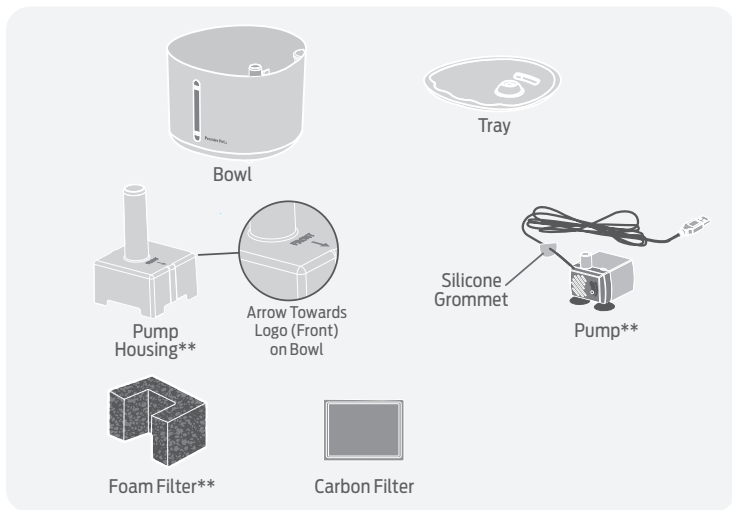
- Use only with 5V AC/DC power adaptor that is a Listed/Certified ITE Power Supply for a USB-A cord. Using the wrong power adaptor can cause device malfunction, device overheating or electrical shock.
- When using this product, basic precautions should always be followed including: Read all the instructions before using this product.
- To reduce the risk of injury, close supervision is necessary when using this product near children.
- Do not operate this product with a damaged cord or plug or if the product malfunctions or is dropped or damaged in any manner.
- To reduce the risk of electrical shock, do not place or store product where it can fall or be pulled into a tub or sink while plugged in.
- Always unplug this product when not in use, before assembling or disassembling and before cleaning.
- Dispose of all packaging material properly. Some items may be packed in plastic bags. These bags could cause suffocation. Keep away from children and pets.

## **NOTICE**

- Do not run dry. Always maintain the water level above the MIN Fill Line.
- Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
- Do not allow electronics to contact liquids.
- Only rinse the filters with water and never use soap.
- Do not use outdoors. FOR INDOOR USE ONLY.
- Read all instructions before operating product. Save these instructions for future reference.

# SAVE THESE INSTRUCTIONS

# What's Included\*



\*Please note diagrams show images of the 110 oz fountain, but the manual applies to both the 54 oz and the 110 oz fountains.

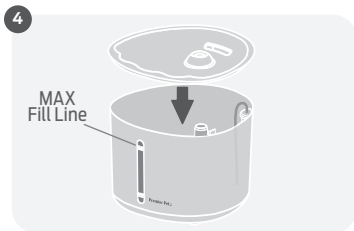
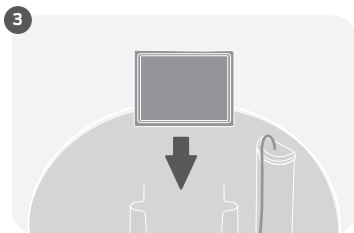
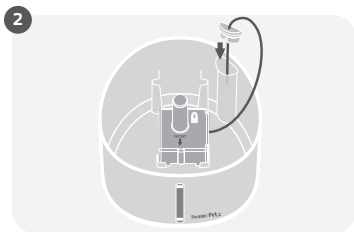
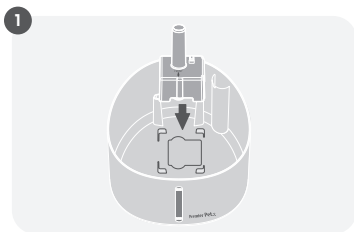
\*\*The pump, pump housing, and foam filter come pre-assembled and installed at the bottom of the bowl. The pump includes a USB-A cord. USB adaptor not included.

## How it Works

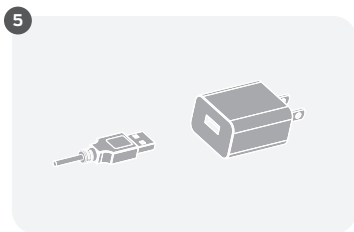
The Premier Pet® Fountains provide fresh, filtered water and feature a water level window so that you can easily see when the water needs to be refilled. The submersible pump is customizable with adjustable flow control and recirculates the water, passing it through a Dual-Filter System. The foam filter removes dirt and hair, and the activated carbon filter removes bad tastes and odors. The continuously moving water prevents bacteria growth, keeping the fountain cleaner than a standard water bowl. The BPA-free plastic design comes apart for easy cleaning and is top-shelf dishwasher safe (excluding the pump).

# Setup Instructions

1. Press down on the pump assembly to secure it to the bottom of the bowl.  
The pump assembly should be within the tabbed area at the bottom of the bowl, with the arrow on the pump housing pointing toward the front.
2. Feed the pump cord through the tube in the bowl and press the silicone grommet down into the tube to secure the cord in place.
3. Thoroughly rinse the carbon filter and slide it into the slot at the back of the bowl.  
The filter can go in any direction with either the white or black side facing out.
4. Place the fountain in the desired location. Fill the bowl with water up to the MAX fill line. Attach the tray to the bowl with the hole in the tray facing the back of the bowl. Push down on the tray to ensure it is firmly in place.  
**NOTE:** Never let the water level drop below the MIN fill line or your pump might fail.



5. Make sure the power cord and your hands are completely dry. Connect the power cord to a USB adaptor (not included) and then plug it into a standard electrical wall outlet.



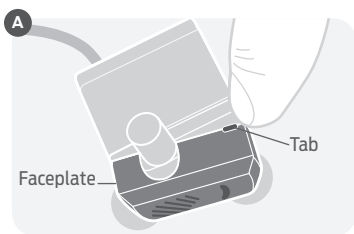
## Cleaning & Maintenance

NOTE: Clean the fountain every 2-4 weeks as needed. Replace the carbon filter every 2-4 weeks and replace the foam filter every 1-2 months.

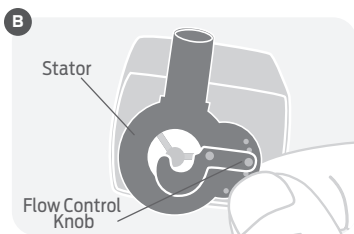
1. Unplug the fountain.
2. Pick up the fountain by the bowl and take it to the sink.
3. Remove the tray and discard the carbon filter.
4. Remove the pump housing, foam filter, and pump from the bowl.
5. Remove the pump from the pump housing.
6. Disassemble and clean the pump, referring to the following steps:

**NOTE:** It is important to fully disassemble and clean your pump every 2-4 weeks minimum or more often if needed.

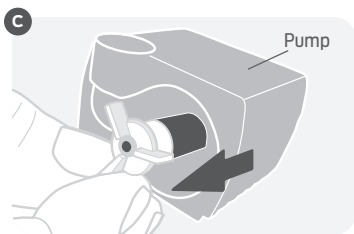
- a. Remove the pump faceplate by using your finger to pull up on the small tab.



- b. Remove the stator with flow-control knob by pulling up on the small lip. Do not throw this or any other part of the pump away.

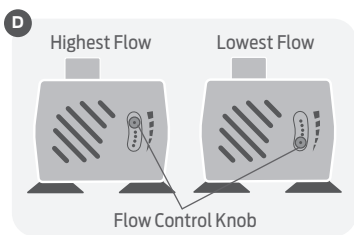


- c. Use a fingernail to pull out the impeller, which is held in place magnetically. Rinse all of the pump parts before reassembling.



- d. Reassemble the pump by first inserting the impeller. Then, replace the stator and faceplate. Make sure the flow control knob on the stator is in the correct position for your desired flow rate.

**NOTE:** If the flow is too strong or spraying any water while it is running, try adjusting the flow to a lower setting.

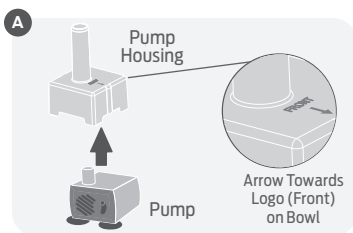


7. Wash all of the other parts with warm water and soap or place them in the top rack of the dishwasher. If needed, remove any hard water buildup using a solution of 80% water and 20% white vinegar.

**NOTE:** Do not place the pump or USB adaptor in the dishwasher.

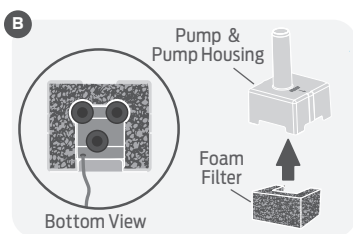
8. Reassemble the pet fountain:

- a. Insert the pump into the pump housing. Push it all the way in.



- b. Place the foam filter around the pump inside the pump housing with the filter wrapped around the blue faceplate on the pump.

**NOTE:** The foam filter may be a tight fit inside the pump housing, but that is normal and will help keep the pump in place.



- c. Complete the assembly, referring to steps 1 through 5 of the **Setup Instructions**.

# Terms of Use and Limitation of Liability

## 1. **Terms of Use**

The use of this product is subject to your acceptance without modification of the terms, conditions and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.

## 2. **Proper Use**

Proper Use includes, without limitation, reviewing the entire Operating Guide and any specific safety information statements. The specific temperament or size/weight of your pet may not be suitable for this product. If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. For products used with pets where training is desired, Radio Systems Corporation recommends that these training products are not used if your pet is aggressive and accepts no liability for determining suitability in individual cases.

## 3. **No Unlawful or Prohibited Use**

This product is designed for use with pets only. This product is not intended to harm, injure or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

## 4. **Limitation of Liability**

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.

## 5. **Modification of Terms and Conditions**

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.

---

# Warranty

## **One Year Non-Transferrable Limited Warranty**

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at [premierpet.com](http://premierpet.com).

# Compliance

## FCC: USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the Customer Care Center.

**CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems Corporation may void the user's authority to operate the equipment.**

---

## Important Recycling Advice



Please respect the Waste Electrical and Electronic Equipment regulations in your country.

 This equipment must be recycled. At the end of the product life, do not place it in the normal municipal waste system. Please check the regulations in your area or return it to where it was purchased so that it can be placed in our recycling system.







This product includes a limited 1-year warranty.

Call, click, or chat with us  
before you return your product.

**[premierpet.com](https://premierpet.com)**

Radio Systems Corporation  
10427 PetSafe Way  
Knoxville, TN 37932

[premierpet.com](https://premierpet.com)  
400-2671/2

©2025 Radio Systems Corporation