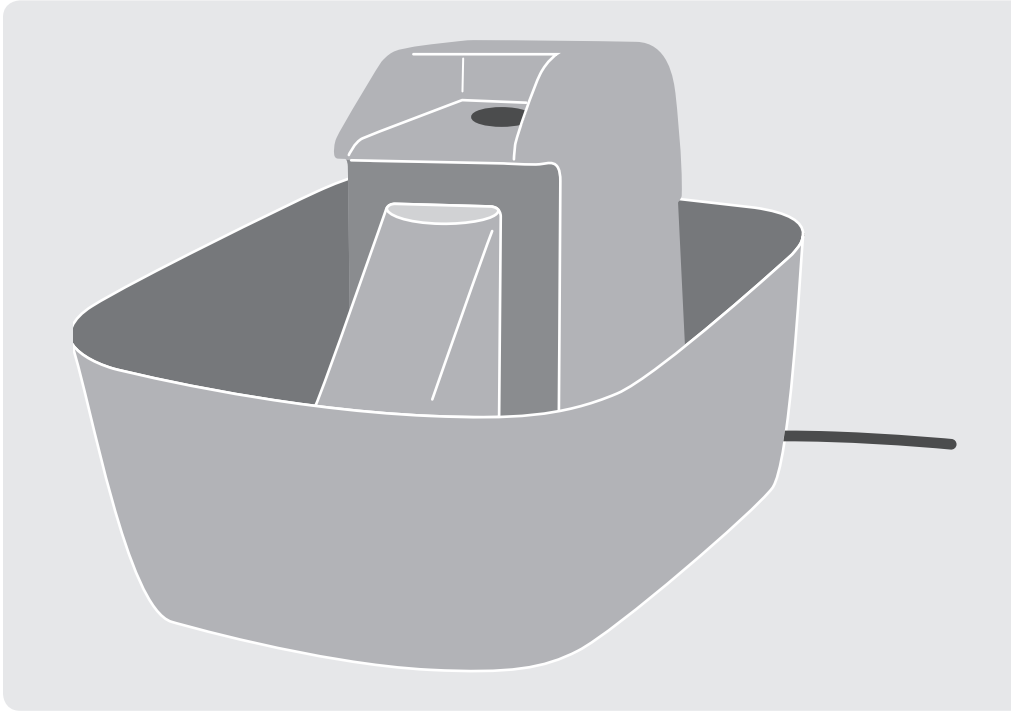


## Pet Fountain – 50 oz.

GW00-16290 | Product Manual



Have questions about your Pet Fountain?

**Our Customer Care representatives are here to help you.**

Call our USA-based Customer Care Center at

**+1 (866) 381-2785**


USA & Canada: Mon-Fri 8am-8pm EST | Sat 9am-5pm EST

This product includes a one year warranty.  
Call, click, or chat with us before you return your product.

[premierpet.com](http://premierpet.com)

# Important Safety Information

## Explanation of Attention Words and Symbols used in this guide

 This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

**WARNING** **WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**NOTICE** **NOTICE** is used to address safe use practices not related to personal injury.

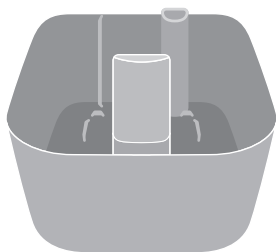
### **WARNING**

- When using this product, basic precautions should always be followed including: Read all the instructions before using this product.
- To reduce the risk of injury, close supervision is necessary when using this product near children.
- Do not operate this product with a damaged cord or plug or if the product malfunctions or is dropped or damaged in any manner.
- To reduce the risk of electrical shock, do not place or store product where it can fall or be pulled into a tub or sink while plugged in.
- Always unplug this product when not in use, before assembling or disassembling and before cleaning.
- Dispose of all packaging material properly. Some items may be packed in plastic bags. These bags could cause suffocation. Keep away from children and pets.

### **NOTICE**

- Do not run dry. Always maintain the water level.
- Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
- Do not allow electronics to contact liquids.
- Only rinse the filters with water and never use soap.
- Do not use outdoors. FOR INDOOR USE ONLY.
- Read all instructions before operating product. Save these instructions for future reference.

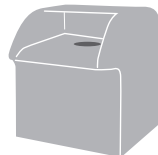
## What's Included



Bowl



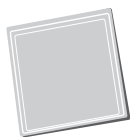
Filter Housing  
Bottom



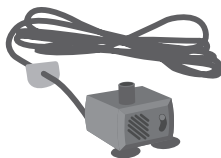
Filter Housing  
Top



Foam Filter



Carbon Filter



Pump



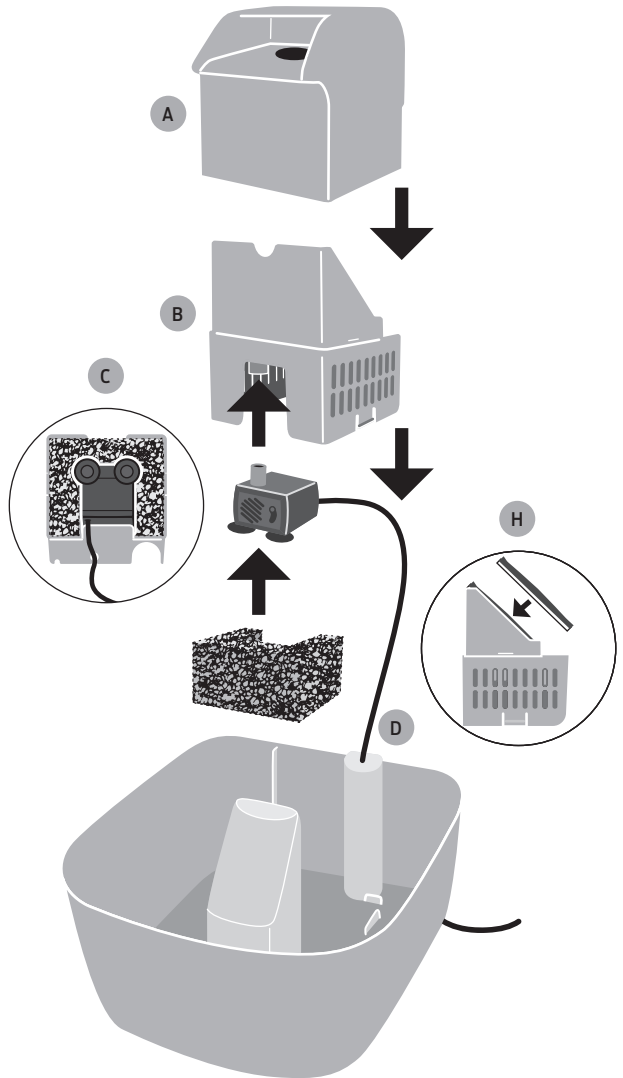
Adaptor

## How It Works

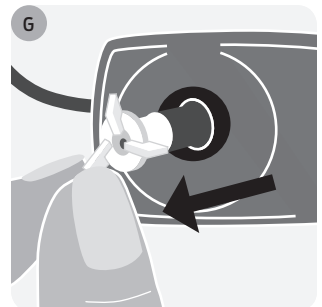
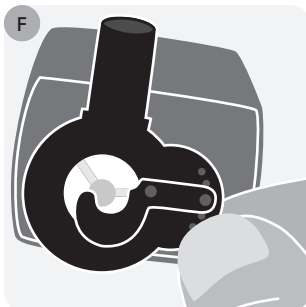
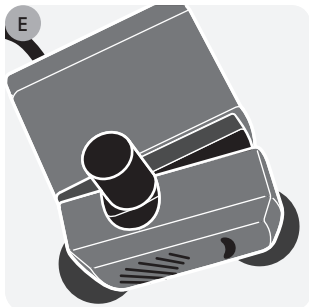
The Premier Pet™ Fountain holds 50 ounces of fresh, filtered water. Your pet has the option to drink from the free-falling water stream or the shallow bowl. The submersible pump recirculates the water, passing it through two filtration systems. The foam filter removes dirt and hair and the activated carbon filter removes bad tastes and odors. The continuously moving water prevents bacteria growth, keeping the fountain cleaner than a standing water bowl. The BPA free plastic design comes apart for easy cleaning and is top-shelf dishwasher safe (excluding the pump).

## Pet Fountain Setup

1. Remove the filter housing top (**A**).
2. Remove the filter housing bottom by lifting up (**B**). The pump and foam filter will be attached underneath.
3. Remove the foam filter and set it to the side (**C**).
4. Detach the pump from the filter housing bottom and pull the cord up through the hole on the back of the bowl (**D**).
5. Take the pump apart by first removing the faceplate (**E**). You may need to use a fingernail to pry it off.
6. Remove the stator by pulling up on the small lip (**F**). *Note: The adjustable flow control knob is located on the stator.*
7. Use a fingernail to pull out the impeller, which is held in place magnetically (**G**).
8. Rinse all fountain components (except for the adaptor).
9. Reassemble all fountain parts except for the filter housing top. Reference the black arrows for proper reassembly.
10. Rinse the carbon filter, and insert it into the filter housing bottom (**H**).
11. Attach the filter housing top.
12. Pick up the fountain by the bowl and place it in a desired location. Pour water into the bowl.
13. Make sure the electrical power cord, the adaptor and your hands are completely dry. Connect the in-line plug and make sure no silver is showing. Then plug the adaptor into a standard electrical wall outlet.



*Note: Never let the water level fall below 1 inch from the base of the bowl or your pump might fail.*



## Pet Fountain Cleaning

*Note: Replace the carbon filter every two to four weeks and replace the foam filter every one to two months.*

1. Unplug the fountain, and disconnect the in-line plug.
2. Pick up the pet fountain by the bowl, and take it to the sink.
3. Disassemble the pet fountain, and discard the carbon filter.
4. Reference page 3 for instructions on cleaning your pump. Use a solution of 80% water and 20% white vinegar to remove hard water buildup.
5. Wash all other parts with warm water and soap, or place in the top rack of the dishwasher. *Note: Do not place the adaptor or pump in the dishwasher.*
6. Reassemble the pet fountain.

## Replacement Parts and Accessories

Replacement parts or accessories for your fountain can be purchased by visiting [www.premierpet.com](http://www.premierpet.com) or by contacting our Customer Care Center.

Part Description	Replacement Part Number
Fountain Replacement Pump	PAC00-13201
Replacement Foam Filters - 2 Pack	GAC00-16291
Replacement Carbon Filters - 4 Pack	GAC00-16285

## Terms of Use and Limitation of Liability

- 1. Terms of Use**

The use of this product is subject to your acceptance without modification of the terms, conditions and notices contained with this product. Use of this product implies acceptance of all such terms, conditions and notices. If you do not wish to accept these terms, conditions and notices, please return the product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.
- 2. Proper Use**

Proper use includes, without limitation, reviewing the entire product manual and any specific safety information statements. The specific temperament or size/weight of your pet may not be suitable for this product. If you are unsure whether this product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. For products used with pets where training is desired, Radio Systems Corporation recommends that these training products are not used if your pet is aggressive and accepts no liability for determining suitability in individual cases.
- 3. No Unlawful or Prohibited Use**

This product is designed for use with pets only. This product is not intended to harm, injure or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.
- 4. Limitation of Liability**

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.
- 5. Modification of Terms and Conditions**

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.

## Warranty

### One Year Non-Transferrable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at [premierpet.com](http://premierpet.com).

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RE400-2166

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